We're Upgrading Our Permitting Software!

5 Things to Know

CITY OF BEND

1 The **Permitting Software Replacement Project** will **improve efficiency** and consolidate multiple outdated software systems into one new system, called the **Online Permit Center.**

2 The **Online Permit Center** is where customers can do:

- Permitting and Inspections
- Business Registration and Licensing
- Citizen Portal (for Code Complaints and property information)

3 Customer benefits include:

- Streamlining online submittals, payments, reviews, and inspection scheduling
- Providing 24/7 access to the Online Permit Center
- Providing project status and information faster and easier
- Filing and tracking code complaints online
- Receiving real-time inspection results from the field

4 What is the schedule?

Training for City staff and external customers

📅 *Second half of 2020*

Launch of Online Permit Center

📅 *Second half of 2020*

5 More information….

To help you stay in-the-know, we've launched a project webpage.

bendoregon.gov/permitcenter

Be sure to check here for more information and training materials as we get closer to launching the Online Permit Center.

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